



AutoShift/UltraShift Driver Questionnaire

Fleet: _____

Fleet Unit # _____

Date: _____

Dealer: _____

RO # _____

Fax to: 407-872-6235
Email to: parts@eprogear.com

1. Describe what happened (report any observations not captured below):				
2. If problem happens when first turning the key on skip to question #8				
3. Does engine RPM rev up and down a few times in an effort to make a shift?	Yes	No	Don't Know	NA
If Yes:				
a) What gears is the transmission trying to shift? <u>Circle any that apply or describe</u> 1-2 4-5 5-6 6-7 9-10 10-11 11-12 17-18				
b) Does the transmission eventually make the shift?	Yes	No	Don't Know	NA
c) Does the transmission shift back into the gear it is trying to shift out of?	Yes	No	Don't Know	NA
If No:				
a) What gears does the transmission stick in? <u>Circle one or more below</u> 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18				
b) Are you able to go to Manual mode and make the transmission shift?	Yes	No	Don't Know	NA
4. Do you have to stop the truck when the problem happens?	Yes	No	Don't Know	NA
5. Does the transmission find neutral?	Yes	No	Don't Know	NA
6. Do you have to shut the truck off in gear?	Yes	No	Don't Know	NA
7. Does the transmission find neutral after turning key back on?	Yes	No	Don't Know	NA
8. Does the engine start with the key?	Yes	No	Don't Know	NA
9. What is in the gear display when the problem happens? <u>Circle one or more below</u> - single dash - - double dash flashing gear number solid gear number flashing F down arrows up arrows flashing CA blank display				
10. Does the transmission service, check engine or antilock brake light come on when the problem happens?	Trans Service	Check Engine	ABS	None
11. Does the problem happen when the transmission is cold, hot or both?	Cold	Hot	Both	NA
12. Does the problem happen when operating in wet weather, dry weather or both?	Wet	Dry	Both	NA
13. How many times a day, week or month does the problem happen? Number of times _____	Times Day	Times Week	Times Month	NA
14. How long has the truck had the problem?	First Time	Past 2 Weeks	Past Month	Several Months
15. How long have you been driving this truck?	Days	Weeks	Months	Years
16. List any known problems the truck has had in the past: <u>Circle one or more below or describe known problem</u> transmission engine cooling system ABS OEM electrical hit by lightning accident sat in a flood				
17. How long has it been since any known problems listed above happened?	First Time	Past 2 Weeks	Past Month	Several Months

For parts or service call us
Pro Gear & Transmission, Inc.



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